

VIENNA INSURANCE GROUP

Investor Presentation



Luxembourg, 25 October 2018



VIG – THE LEADING INSURANCE GROUP IN AUSTRIA & CEE

200 years of experience

Around 50 Group companies

Represented in 25 markets

More than 50% of premiums coming from CEE

More than 25,000 employees

About 550/0 of profits coming from CEE

Since

1994

continuous payout of dividends

Current market capitalization

E 3 0

billion

S&P Rating

with stable outlook



MANAGING BOARD AS OF 1 JULY 2018



Elisabeth Stadler, CEO



Franz Fuchs



Judit Havasi



Liane Hirner, CFO



Peter Höfinger



Peter Thirring

Mgmt. of the VIG Group, General Secretariat, Asset Management, Bancassurance, Sponsoring, HR, Treasury / Capital Markets, European Affairs, Communications & Marketing, Group Develop. & Strategy, Affiliated companies department Performance Management Motor insurance Planning & Controlling Legal department Group IT Data Management & Processes, Performance Management Personal insurance, Asset-Risk Management Finance & Accounting

Corporate and Large Customer Business, Vienna International Underwriters (VIU), Passive Reinsurance Group external income reinsurance

Responsibilities of the entire Managing Board: Enterprise Risk Management, Group Actuary, Group Compliance, Internal Audit, Investor Relations

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MANAGEMENT PRINCIPLES



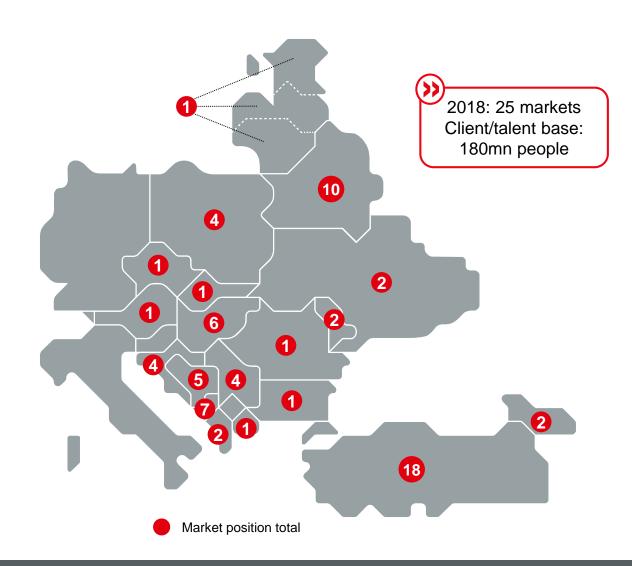
- 1 Local entrepreneurship
 - Knowledge of local needs and markets
 - Decentralised structures and efficient decision-making procedures
- 2 Multi-brand strategy
 - Around 50 brands in 25 countries
 - Utilisation of established local brands
- 3 Multi-channel distribution
 - Various distribution channels, including partnership with Erste Group
 - Strongly customer-oriented distribution
- 4 Conservative investment and reinsurance policy
 - Quality, peace of mind and sustainability are our priorities
 - Spreading risk by means of diversification

VIG IS BEST POSITIONED TO LEVERAGE ON THE POSITIVE MARKET DEVELOPMENT IN CEE



Excellent market shares throughout the region

Country	Mar	ket posit	ion	Market share total
Austria	1	1	1	23.6%
Czech Rep.	1	2	1	32.0%
Slovakia	1	2	1	33.4%
Poland	4	4	5	5.8%
Romania	1	1	2	25.2%
The Baltic	1	2	3	20.4%
Hungary	6	7	4	8.1%
Bulgaria	1	2	1	14.3%
	total	non-life	life	



Source: local authorities - data as of Q2 2018; SK and HU as of YE 2017

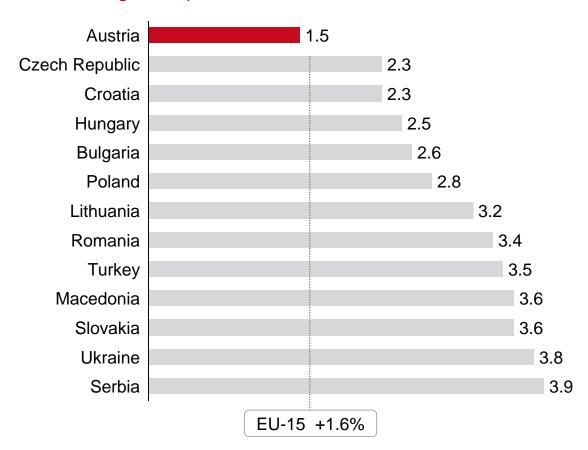
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POSITIVE ECONOMIC ENVIRONMENT AND STRONG GROWTH POTENTIAL GOING FORWARD



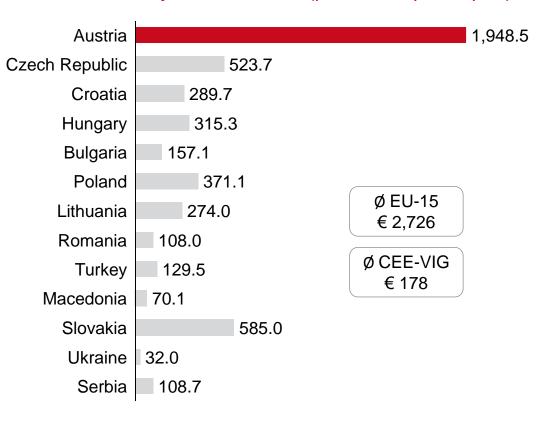
Annual insurance spending shows significant growth potential in the CEE region

Real GDP growth p.a. 2018-2022



Source: IMF, World Economic Outlook Database, October 2017

Insurance density 2017, in EUR (premiums per capita)



Source: Axco Global Statistics, BMI Fitch 9.10.2018

(Note: Data not directly comparable to previous presentations)

AGENDA 2020:



CREATING ADDED VALUE BY INCREASING OPERATING PERFORMANCE

Medium-term target: combined ratio sustainably at level of 95%

Optimisation of business model

- Shared Services
 - Creating cost benefits by merging back-office functions and companies
- Profit optimisation in motor
 Development of targeted measures focusing on underwriting and risk selection
- Anti-fraud
 Group-wide initiative on fraud management supported by specialised VIG team
- Closed File Review
 Group-wide procedure for identifying and avoiding excessive claims payments

Ongoing activities

Mergers in AT, CZ, SK, HU and HR

VIG merged the former insurance operations acquired in 2008 from Erste Group Bank with local Group companies in SK, HU, Croatia and AT. CZ to follow soon

Establishment of Group-wide active Foreign Claims Team

In order to decrease foreign claims payments, motor portfolios were reviewed in 2017 as a first step and a savings potential in foreign claims of ~€10mn per annum was identified

Increase in participating Group companies

After a successful pilot project in Poland in 2016, further roll-out to Romania, Bulgaria and Croatia in 2017

Specific VIG method for closed file review developed in 2017

Companies in Poland and in Lithuania effected closed file review and showed savings potential for claims expenses in a medium single-digit percentage range

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AGENDA 2020: SPECIFIC INITIATIVES TO CONTRIBUTE TO FUTURE SUCCESS



Main focus is on digital transformation of the Group

Ensuring future growth

- Use of growth potentials
 Intensify selected business areas → e.g. health insurance, reinsurance, cooperation with Erste Group
- Digitisation
 Development of a digital hub to support and coordinate activities within the Group
- Insurance of the future
 Trends, innovation, technical developments →
 medium to long-term adaptation of business model
- Assistance
 Assistance services companies already active in CZ,
 SK, PL, BG and RO → creating additional value

Ongoing activities

Focus on health insurance and expansion of reinsurance activities

Health premiums in the target markets of Poland, Romania, Hungary, Bulgaria and
Turkey increased by 31.8% in 2017; VIG Re opened office in Frankfurt; focus on

VIG created a comprehensive "Digital Vision"

SME business unchanged.

Measurable key parameters for 6 elements translate into a common understanding of what needs to be achieved to manage the digital transformation process in each individual company; VIG Xelerate: financial support for local companies

End of 2017 marks the beginning of a half-year programme for InsurTechs
Together with the Insurance Innovation Lab Leipzig and SpinLab VIG selected and
supports start-ups – a.o. InsurTechs – to further develop new tools and ideas

Newly established assistance company in Romania in 2017

Apart from road assistance services, companies in CZ, SK, BG und PL also offer household, travel and legal assistance; further expansion of services planned

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STRATEGY & AGENDA 2020

HALF-YEAR RESULTS 2018

APPENDIX



RESULTS HALF-YEAR 2018 - HIGHLIGHTS

Strong operating performance in the first half-year of 2018 despite impairment of goodwill in Romania

Gross written premium

€ 5,150.3mn

GWP up 3.6% compared to 6M 2017

- Current premium business: +5.7%
- CEE premium growth: +5.1%

Combined Ratio

96.3%

Down from 96.9% in 6M 2017

- Claims ratio improved to 64.7%Cost ratio slightly up to 31.6%

Profit before taxes

€ 232.7mn

PBT increased by 5.5%

 CEE profit growth impacted by €50.1mn goodwill impairment of CGU Romania

Solvency Ratio

222%

Fairly stable compared to 220% at YE 2017

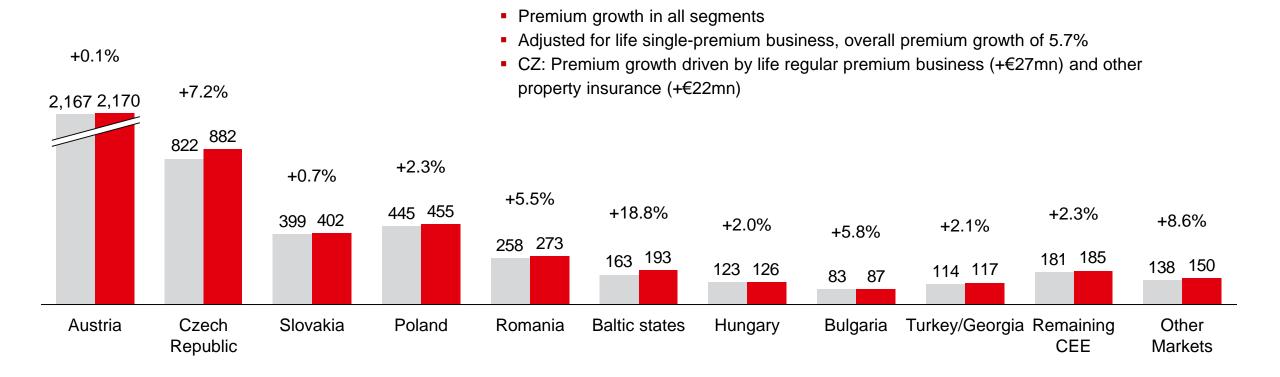
- Eligible own funds of €7,659 Solvency capital requirement of €3,452



GROSS WRITTEN PREMIUMS OF €5.2bn UP 3.6%

Overview by segments

Gross written premiums (€mn; y-o-y chg.)



Central Functions 820 (6M 2017: 738) +11.0%; Consolidation -708 (6M 2017: -659) +7.5%

6M 2017 6M 2018

EXCELLENT PREMIUM DEVELOPMENT, APART FROM ONGOING PLANNED REDUCTION OF LIFE SINGLE PREMIUM BUSINESS



Gross written premiums by lines of business (€mn; y-o-y chg.); incl. Central Functions

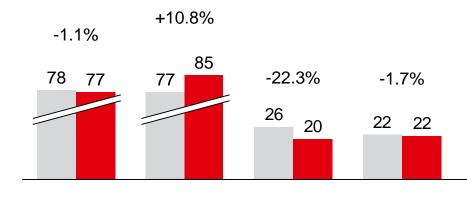




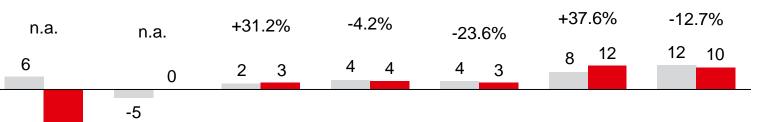
GROUP PROFIT BEFORE TAXES OF €232.7mn UP 5.5%

Overview by segments

Result before taxes (€mn; y-o-y change)



- CZ: Profit growth driven by CoR improvement and better financial result
- RO: impairment test during the period triggered by changing market environment; review of planning data and conservative evaluation practice of management result in goodwill impairment of €50.1mn; adjusted for this impairment, profit before taxes of €7.0mn (+€1.2mn)
- SK: profit decrease of €5.8mn driven by higher cost ratio and reserve strengthening in Q1
- Positive development in Remaining CEE driven mainly by Serbia
- Decrease in Other markets due to lower profit in Germany (storm in Q1)



Austria Czech Slovakia Poland Romania Baltic states Hungary Bulgaria Turkey/Georgia Remaining Other Republic CEE Markets

-43

Central Functions 39.6 (6M 2017: -13.5); Consolidation 0.5 (6M 2017: -0.3)

6M 2017 6M 2018

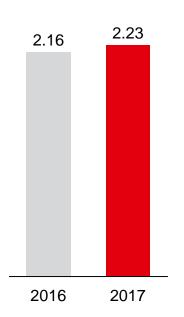


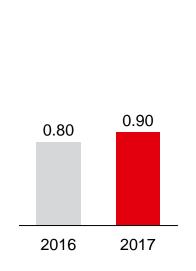
DIVIDEND PER SHARE AT €0.90 FOR THE BUSINESS YEAR 2017

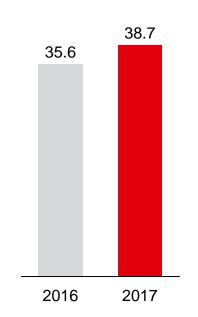
Earnings per share up 3.2%; payout ratio increased to 38.7%

EPS (€) Dividend per share (€) Payout ratio (%)









UNCHANGED DIVIDEND POLICY

- Distribution of at least 30% of Group net profits after minorities
- Dividend per share will track the profit development



OUTLOOK 2020 AND TARGETS FOR 2018 UNCHANGED

Despite a more cautious stance towards Romania, VIG maintains its guidance

Gross written premium

> € 10bn

Based on the positive macroeconomic development, VIG aims to achieve a premium volume of more than €10bn in 2020.

Profit before taxes

€ 500mn - € 520mn

In line with continuous premium growth, VIG plans to increase profit before taxes to be in a range of €500mn - €520mn by 2020.

Combined Ratio

95%

VIG will further focus on its underwriting result, making best use of synergy potentials both on the claims and cost side. Target is a sustainable CoR level of 95%.

Targets for 2018

On the back of the Agenda 2020 initiatives, VIG plans to reach a premium volume of about €9.5bn and profit before taxes in a range of €450mn - €470mn in 2018

Dividends

Commitment to shareholder return: based on VIGs general dividend policy, dividend per share to track profit development

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STRATEGY & AGENDA 2020

HALF-YEAR RESULTS 2018

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S&P RATING CONFIRMED IN AUGUST 2018: A+/STABLE OUTLOOK

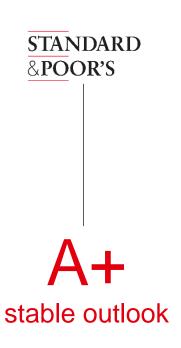
VIG remains best-rated company in the ATX

Business Risk Profile

 "...VIG has a strong competitive position, mainly reflecting the group's market leading position in Austria and the overall CEE region"

Strong

 "...the group's multi-brand strategy, multiple distribution capabilities, and broad geographic and business line diversity are strong market credentials"



Financial Risk Profile

- "Based on the analysis of our risk-based capital model, we assess VIG's capital adequacy in the 'AAA' range in 2017..."
- "...we assume that capitalization will remain at least in the 'AAA' level over 2018-2020"
- "...we expect VIG will continue to be able to regularly access different sources of capital..."

Very Strong

Other Assessments

"We expect VIG's liquidity to remain exceptional over the next two years. The group has ample liquidity sources available, mainly premium income and a highly liquid asset portfolio" "We consider VIG's importance to enterprise risk management as high given the complexity of its business..."

Source: S&P Rating Report August 2018

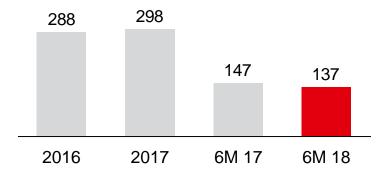
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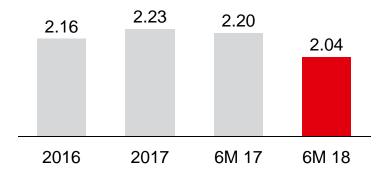
6M 2018 KEY FINANCIALS

Overview of KPIs

Net result for the period after taxes and non-controlling interest (€mn)

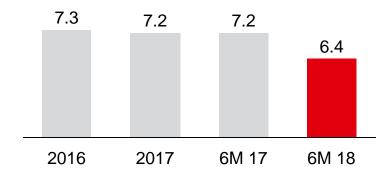


EPS net of hybrid interest¹ (€)

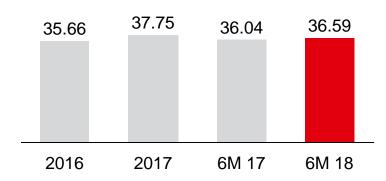


1: 6M 2017 and 6M 2018 annualised figures

ROE after tax and minorities¹ (%)



Book value per share (€)



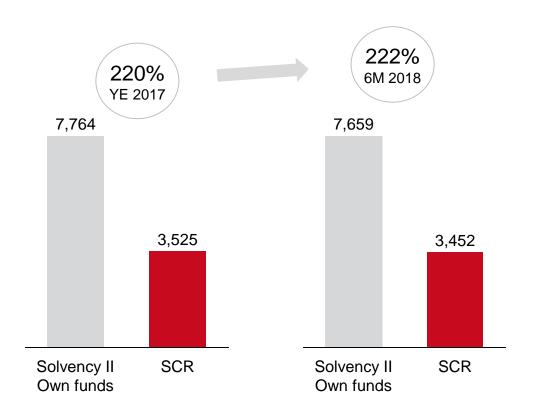
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SOLVENCY RATIO OF 222% AS OF 30 JUNE 2018

Calculation based on Partial Internal Model (PIM)

in €mn

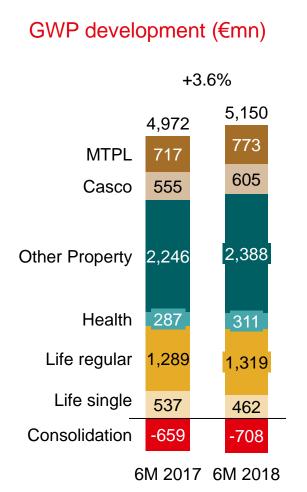


- Solvency ratio of Vienna Insurance Group at 222%
- Results include volatility adjustment
- Solvency target range 170% 230%



6M 2018 INCOME STATEMENT

Strong operating performance despite impairment in Romania



€mn	6M 2018	6M 2017	+/- %
Gross premiums written	5,150.3	4,972.4	3.6
Net earned premiums	4,354.9	4,219.0	3.2
Financial result ¹	511.3	488.4	4.7
Other income	66.3	59.8	10.8
Total Income	4,932.4	4,767.2	3.5
Expenses for claims/benefits	-3,457.7	-3,394.7	1.9
Acquisition and administrative expenses	-1,090.5	-1,030.8	5.8
Other expenses	-151.5	-121.2	25.0
Total Expenses	-4,699.7	-4,546.7	3.4
Result before taxes	232.7	220.5	5.5
Tax expenses/income	-59.1	-48.3	22.3
Result of the period	173.7	172.2	0.8
Non-controlling interests	-37.1	-25.7	44.4
Net profit after non-controlling interests	136.6	146.6	-6.8
Claims Ratio	64.7%	65.6%	-0.9%p
Cost Ratio	31.6%	31.3%	0.2%p
Combined Ratio	96.3%	96.9%	-0.6%p

- Premiums increased by 3.6%; adjusted for life single premium business premium growth of 5.7%
- Financial result up by €22.9mn driven by realised gains from investment funds and the sale of s Immo
- Increase of other expenses due to goodwill impairment of €50.1mn in Romania
- Result before taxes increased by 5.5% mainly supported by the financial result and the improved CoR

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^{1:} Incl. €35.1mn (6M 2017: €22.7mn) as result from shares in at equity consolidated companies



6M 2018 BALANCE SHEET

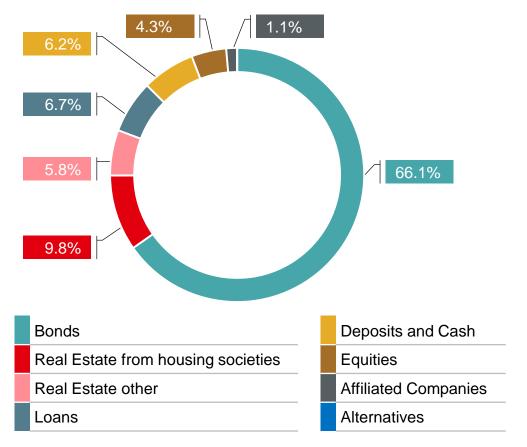
€mn	30.06.2018	31.12.2017	+/- %
Intangible assets	1,895	1,971	-3.8
Investments	36,193	35,933	0.7
Unit- and index-linked investments	8,742	9,061	-3.5
Reinsurers' share in underwriting provisions	1,134	1,066	6.3
Receivables	1,666	1,476	12.9
Tax receivables and advance payments out of income tax	274	239	14.4
Deferred tax assets	81	81	0.4
Other assets	406	389	4.2
Cash and cash equivalents	1,204	1,498	-19.6
Total assets	51,594	51,714	-0.2
Shareholders' equity	5,923	6,044	-2.0
thereof minorities (incl. non-profit housing societies)	1,240	1,212	2.3
Subordinated liabilities	1,458	1,459	0.0
Underwriting provisions	30,471	30,168	1.0
Unit- and index-linked technical provisions	8,300	8,613	-3.6
Non-underwriting provisions	746	794	-6.0
Liabilities	4,093	4,032	1.5
Tax liabilities out of income tax	218	202	7.7
Deferred tax liabilities	250	255	-1.9
Other liabilities	135	147	-8.1
Total liabilities and equity	51,594	51,714	-0.2



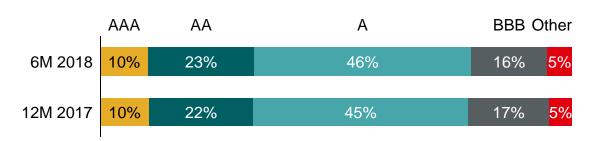
INVESTMENT SPLIT AND BOND PORTFOLIO OVERVIEW

Bond portfolio split by rating expected to change in Q3 due to rating upgrade of CZ

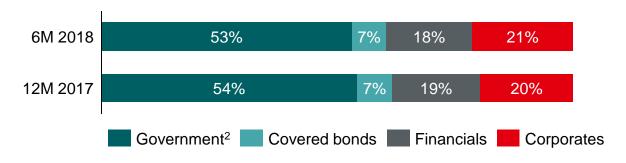
6M 2018: Total €37.4bn



Bond portfolio by rating¹



Bond portfolio by issuer



^{1:} Based on second-best rating 2: Government, government guaranteed, government agencies, municipalities and supranationals



6M 2018 PREMIUMS BY BUSINESS LINES AND COUNTRY (I)

		MTPL	
	6M 2018	6M 2017	+/- %
Austria	188.1	183.0	2.8
Czech Republic	149.4	141.8	5.3
Slovakia	79.5	75.7	5.0
Poland	108.1	88.2	22.5
Romania	97.3	88.4	10.1
Baltic states	57.1	49.4	15.7
Hungary	15.1	12.8	18.3
Bulgaria	11.1	11.3	-1.3
Turkey/Georgia	22.7	24.5	-7.4
Georgia	0.9	0.4	>100
Turkey	21.8	24.1	-9.6
Remaining CEE	44.9	41.7	7.7
Albania incl. Kosovo	12.1	11.4	6.2
Bosnia & Herzegovina	1.9	2.3	-16.2
Croatia	6.0	7.0	-14.1
Macedonia	5.7	5.5	3.8
Moldova	1.7	1.8	-6.6
Serbia	5.8	4.1	43.5
Ukraine	11.7	9.7	20.7
Other Markets	0.0	0.0	
Germany	0.0	0.0	
Liechtenstein	0.0	0.0	

		1
	Casco	
6M 2018	6M 2017	+/- %
162.5	157.9	2.9
123.5	116.3	6.2
55.0	53.3	3.3
85.0	68.4	24.3
67.8	61.2	10.9
35.1	28.7	22.2
9.4	8.8	6.0
27.6	23.8	16.0
16.4	15.5	6.0
2.9	3.9	-25.7
13.5	11.6	16.7
23.0	21.4	7.7
0.9	0.8	18.6
0.6	0.6	2.9
2.7	2.9	-6.2
0.9	0.9	-1.4
1.4	1.5	-1.3
6.4	4.9	31.6
10.0	9.8	1.5
0.0	0.0	
	0.0	
0.0	0.0	

Ot	her propert	ty
6M 2018	6M 2017	+/- %
822.1	809.9	1.5
264.4	242.7	8.9
64.1	60.3	6.3
121.6	100.0	21.5
51.1	49.5	3.2
39.7	34.1	16.3
32.6	37.2	-12.3
21.8	21.5	1.6
56.9	54.3	4.7
6.2	5.7	9.3
50.6	48.6	4.1
51.8	58.0	10.6
3.6	4.3	-15.8
4.5	4.5	0.2
15.2	11.3	35.0
7.8	7.9	-1.6
1.1	1.2	-5.9
15.6	25.0	-37.6
4.0	3.8	5.1
62.2	58.7	5.9
62.2	58.7	5.9
0.0	0.0	



6M 2018 PREMIUMS BY BUSINESS LINES AND COUNTRY (II)

	I	₋ife regular	
	6M 2018	6M 2017	+/- %
Austria	643.5	647.8	-0.7
Czech Republic	305.8	279.0	9.6
Slovakia	85.5	83.4	2.5
Poland	96.0	99.5	-3.5
Romania	23.5	20.9	12.4
Baltic states	26.7	24.0	11.7
Hungary	43.9	43.2	1.6
Bulgaria	15.7	15.5	1.0
Turkey/Georgia	0.0	0.0	
Georgia	0.0	0.0	
Turkey	0.0	0.0	
Remaining CEE	30.5	30.3	0.4
Albania incl. Kosovo	0.0	0.0	
Bosnia & Herzegovina	0.8	0.7	10.4
Croatia	14.8	15.9	-7.0
Macedonia	0.0	0.0	
Moldova	0.0	0.0	
Serbia	14.0	12.9	8.6
Ukraine	0.9	0.8	5.7
Other Markets	39.1	36.8	6.4
Germany	35.0	33.0	6.2
Liechtenstein	4.1	3.8	8.0

Life single			
6M 2018	6M 2017	+/- %	
144.3	166.6	-13.4	
31.6	35.9	-11.9	
112.5	121.8	-7.7	
39.2	84.7	-53.7	
27.9	34.8	-19.9	
8.8	6.7	32.0	
17.4	16.7	4.0	
5.4	4.0	34.9	
0.0	0.0		
0.0	0.0		
0.0	0.0		
26.6	23.5	12.9	
0.0	0.0		
0.3	0.9	-73.5	
24.3	16.4	48.3	
0.0	0.0		
0.0	0.0		
1.9	6.1	-68.3	
0.1	0.1	-13.2	
48.4 9.4	<u>42.4</u> 6.5	14.2 44.3	
39.0	35.9	8.7	
55.0	00.0	0.1	

	Health	
6M 2018	6M 2017	+/- %
209.6	201.7	3.9
6.9	6.5	5.8
5.2	4.6	12.7
5.3	4.2	26.9
5.1	3.7	38.3
25.8	19.9	29.8
7.2	4.4	64.7
5.7	6.5	-11.4
20.5	19.8	3.6
17.2	17.8	-3.0
3.3	2.1	61.1
8.3	6.0	37.6
1.6	1.4	17.7
0.0	0.0	>100
1.2	0.9	42.3
0.0	0.0	>100
0.3	0.2	18.6
2.3	<u>1.5</u> 2.1	47.7
2.9		41.3
0.0 0.0	0.0	
0.0	0.0	
	0.0	



6M 2018 COUNTRY OVERVIEW GWP / PBT / COMBINED RATIO

		GWP Total	
	6M 2018	6M 2017	+/- %
Austria	2,170.0	2,167.0	0.1
Czech Republic	881.7	822.2	7.2
Slovakia	401.8	399.2	0.7
Poland	455.2	445.0	2.3
Romania	272.7	258.5	5.5
Baltic states	193.2	162.7	18.8
Hungary	125.6	123.1	2.0
Bulgaria	87.3	82.5	5.8
Turkey/Georgia	116.5	114.1	2.1
Georgia	27.3	27.8	-1.9
Turkey	89.2	86.4	3.3
Remaining CEE	185.1	181.0	2.3
Albania incl. Kosovo	18.2	17.8	2.4
Bosnia & Herzegovina	8.0	9.0	-10.4
Croatia	64.3	54.3	18.3
Macedonia	14.4	14.3	0.5
Moldova	4.6	4.7	-3.6
Serbia	46.1	54.5	-15.4
Ukraine	29.5	26.3	12.3
Other Markets	149.7	137.9	8.6
Germany	106.6	98.2	8.6
Liechtenstein	43.1	39.7	8.6

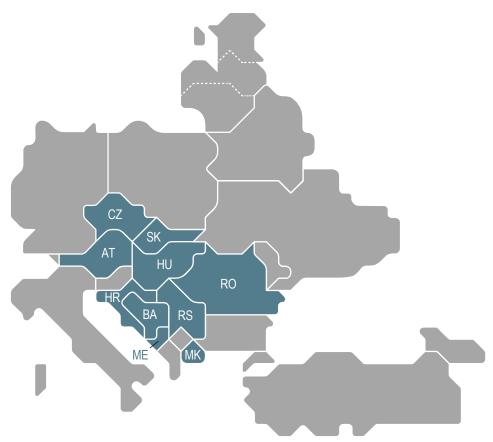
Resu	Result before taxes			
6M 2018	6M 2017	+/- %		
76.7	77.5	-1.1		
84.9	76.6	10.8		
20.1	25.9	-22.3		
21.6	22.0	-1.7		
-43.1	5.8	n.a.		
0.0	-4.6	n.a.		
3.1	2.4	31.2		
4.1	4.3	-4.2		
3.3	4.3	-23.6		
0.8	1.3	-40.8		
2.5	3.0	-16.0		
11.6	8.4	37.6		
1.2	1.0	12.9		
0.1	-0.2	<u>n.a.</u>		
3.9	4.3	-10.5		
1.9	1.5	24.5		
0.4	0.0	>100		
3.3	1.3	>100		
0.8	0.4	>100		
10.3	11.8	-12.7		
10.3	11.8	-12.8		
0.1	0.1	15.5		

Combined Ratio net			
6M 2018	6M 2017	+/- %p	
95.3%	95.8%	-0.5	
94.6%	96.5%	-1.8	
98.6%	95.2%	3.4	
94.1%	94.8%	-0.7	
98.6%	99.3%	-0.6	
100.8%	104.2%	-3.3	
99.7%	98.4%	1.3	
97.2%	98.3%	-1.2	
102.8%	99.1%	3.8	
70.4%	80.6%	-10.2	
108.1%	102.3%	5.8	
96.3%	99.1%	-2.9	
92.9%	90.4%	2.4	
103.4%	106.6%	-3.2	
99.3%	99.0%	0.3	
79.9%	81.2%	-1.3	
93.0%	108.2%	-15.2	
97.1%	103.0%	-5.9	
100.0%	104.2%	-4.2	
87.2% 87.2%	83.5% 83.5%	3.7	
0.0%	0.0%	0.0	
<u> </u>	0.070	0.0	

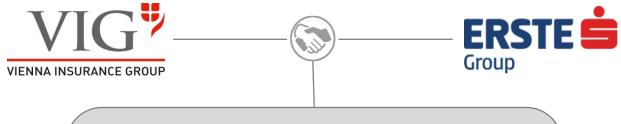


MUTUAL DISTRIBUTION AGREEMENT WITH ERSTE GROUP

Extension of strategic partnership ahead of schedule



Markets where Erste and VIG cooperate



2008: Start of mutual Distribution Agreement following the acquisition of the insurance operations of Erste

Extension & Intensification of existing agreement until 2033

Respective contract signed on 17 May 2018

In addition to life, the agreement now reflects the focus on non-life and health while also including digital sales

26 | STRATEGY & AGENDA 2020 VIG | VIENNA INSURANCE GROUP



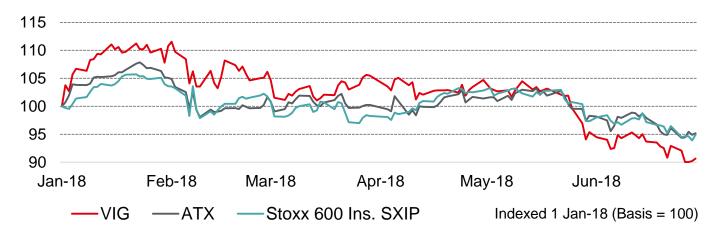
VIG SHARE (I)

Number of common shares: 128,000,000 / ISIN: AT0000908504

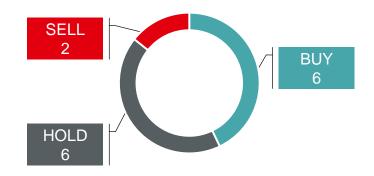
General information

Current listings	Ticker	Rating	Major Indices
Vienna	Vienna Stock Exchange: VIG	Standard & Poor's:	ATX
Prague	Bloomberg: VIG AV / VIG CP	A+, stable outlook	ATX Prime
	Reuters: VIGR.VI / VIGR.PR		PX

VIG compared to ATX and Stoxx Europe 600 Ins.



Current analyst recommendation split



Share price development 6M 2018

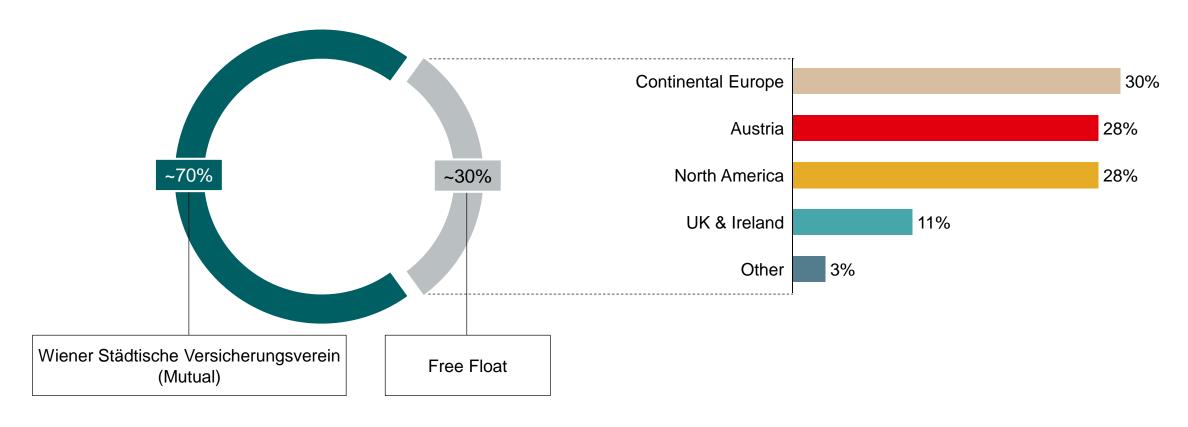
High	EUR	28.740
Low	EUR	23.200
Price as of 29 June	EUR	23.360
Market cap.	EUR	2.99bn
Share performance (excl. dividends)	%	-9.3

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VIG SHARE (II)

Shareholder structure Free float split by region¹



¹ Split of identified shares, May 2018 (Source: CMi2i)

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Vienna Life

SLOVAKIA















UKRAINE





























































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Financial calendar 2018/2019*

Data

Date	Event
28 Nov. 2018	Results for the first three quarters 2018
21 Mar. 2019	Preliminary results for the financial year 2018
17 Apr. 2019	Results and Annual Report for the year 2018
14 May 2019	Record data Annual General Meeting
22 May 2019	Results for the first quarter 2019
24 May 2019	Annual General Meeting
27 May 2019	Ex-dividend-day
28 May 2019	Record date dividend
29 May 2019	Dividend payment day
27 Aug. 2019	Results for the first half-year 2019
27 Nov. 2019	Results for the first three quarters 2019
* Draliminam, planning	

^{*} Preliminary planning

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